

9.7. Annexe 7 Survey questionnaire

Questionnaire

Dear,

Thank you for participating in this evaluation of the 2018-2022 PAR Strategy and Action Plan and we welcome your input into the evaluation. Participation in this survey is completely voluntary and there will be no consequences for not doing so. Survey results will be compiled and delivered in such a way that comments cannot be attributed to specific individuals. All information submitted will be stored securely and kept confidential, so please feel free to express your views.

Please select the institution you represent :

- **Ministry**
- **Public Institution/Agency**
- **Other**

In which thematic area of the RDA strategy does your institution contribute (circle priority areas and special objectives):

- 1) Priority Area 1: Policy Making and Coordination;
 - Special objective 1.1. Strengthened mid-term and sectoral planning in order to achieve the Government's priorities
 - Special objective 1.2. Improved quality of policies and laws and ensuring transparency and stakeholder participation
 - Special objective 1.3. Enhanced efficiency of processes, structures and control mechanisms for horizontal coordination and monitoring of policies, as well as enhanced efficiency of the decision-making process of the Ministry of Internal Affairs and Communications
 - Special objective 1.4. Improved quality and availability of statistical data for the creation of quality policies
- 2) Priority area 2: Public service and human resource management
 - Special objective 2.1. Depoliticization of the administration through the strengthened application of the principles of merit, equal opportunities and adequate and fair representation and professionalization of senior management positions
 - Special objective 2.2. Built a unified and coherent salary system for employees in the public sector
 - Special objective 2.3. An established system for the professional development of officials, implemented by the Academy for professional development of administrative officials
- 3) Priority area 3: Responsibility, accountability, transparency
 - Special purpose 3.1. Developed coherent institutional set-up of state administration bodies, agencies and inspection services from the central government with clearly defined accountability structures
 - Special objective 3.2. Established effective and efficient mechanisms that ensure accountability in state administration bodies, agencies and inspection services from the central government
 - Special purpose 3.3. Strengthened integrity of institutions
 - Special objective 3.4. Strengthened transparency of institutions and improvement of communication between institutions and citizens and the business community
 - Specific objective 3.5. Improved efficiency of administrative procedures and consistent application of ZOUP
- 4) Priority area 4: Provision of services and ICT support to administration

- Special purpose 4.1. Rational investment in the development of the digital environment
- Special purpose 4.2. Increased quality and availability of services
- Special purpose 4.3. A digital environment that provides access to and the ability to use e-services

RELEVANCE

To what extent are the objectives of the PAR Strategy and the activities foreseen in AP 2018-2022 still relevant to priority needs, including cross-sectoral needs, and to what extent do they correspond to the capacities for implementation in North Macedonia (circle one answer)?

- 1) A lot
- 2) Above average
- 3) Average
- 4) Not too much
- 5) Not at all

Comment: _____

To what extent do the objectives of the PAR Strategy correspond with the implementation capacities of the government institutions in charge of implementing the strategy in North Macedonia (circle one answer)?

- 1) A lot
- 2) Above average
- 3) Average
- 4) Not too much
- 5) Not at all

Comment: _____

In your opinion, what is the most valuable feature of the Strategy (you can circle multiple answers):

- Contribution to national development goals
- A contribution to political dialogue
- Policy advice
- Program and implementation of the project

- Capacity building/development
- Providing innovative development solutions
- Professionalization of the public service
- Better services

Comment: _____

Design a strategy for RDA

	Very satisfactory	Satisfactory	Neutral	Unsatisfactory	Very unsatisfactory
To what extent is the Strategy for PAR based on the needs of the public administration in North Macedonia ?					
To what extent does the PAR Strategy enable the integration of SIGMA PAR principles into its design?					
Does it take into account the peculiarities of the EU accession process ?					
To what extent did the RDA Strategy contribute to the integrated approaches of MISA and other stakeholders to the reform ?					
To what extent does the design of the PAR Strategy results framework allow for consistent and comprehensive monitoring and reporting ?					

To what extent does the design of the PAR Strategy results framework allow for consistent coordination of the reform process?						
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Comment: _____

EFFICIENCY

In your opinion, what is the contribution of the interventions of the PAR Strategy for improvements throughout the public administration in North Macedonia:

	5- A lot	4- Above average	3- Average	2- Not much	1- Not at all	It produces negative results	0- I don't know / I have no opinion	Comment
Overall contribution to the results within the legality and expediency of the work of the public administration bodies								
Overall contribution to results towards free access to information								
Overall contribution to the results for strengthening the management responsibility of the state administration bodies at the middle level								

Overall contribution to results towards improved service delivery								
Contribution to the results towards the availability of e-services								
Contribution to results in terms of improved IT systems								
Contribution to results in terms of increased interoperability								
Contribution to results in relation to the civil service system								
Contribution to results from the aspect of meritocracy								
Contribution to the results from the aspect of professionalization of the public administration								
Contribution to results in terms of human resource management								
Overall contribution to improved coordination of public administration reform								
Contribution to improved consultative processes with civil society and other actors								
Overall contribution to the creation of efficient and serviceable public administration								

Overall contribution to increased trust of citizens in public administration								
Overall contribution to EU accession								

Comment: _____

To what extent did the challenges below have an impact on the implementation of the PAR Strategy and its action plan ?

	A very positive influence	Positive influence	Neutral	Negative influence	Mongu negative influence
High turnover of employees in government organizations					

Limited human resources, both capacity and number in public administration					
Political environment					
Economic environment					
Availability of funds					
Other, please specify:					

Comment: _____

EFFICIENCY

What do you think about the statements below ?

	I completely agree	I agree	Neutral	I do not agree	I don't agree at all
The PAR Strategy and its Action Plan generated timely results through the most efficient use of financial inputs					
The PAR Strategy and its Action Plan generated timely results through the most efficient use of human resources					
The PAR Strategy and its Action Plan generated timely results through the most effective use of partnerships					
Inter-institutional coordination within the framework of public administration reform helped to					

reduce transaction costs					
The government's inter-institutional coordination contributed to effective implementation					
The PAR strategy and the implementation of its Action Plan is very well managed by MIOA.					

Comment: _____

COORDINATION

How would you rate the coordination between ministries/institutions and partners during the implementation of the Strategy for PAR and action plan ?

	5- Quite effective	4- Effectively	3- More or less effective	2- Somewhat effectively	1- It is not efficient	0- I don't know / I have no opinion	Comment
Coordination between government institutions and agencies							
Coordination between EU and governmental organizations							
Coordination between the government and civil society organizations							

Coherence of PAR strategy interventions implemented in your thematic area							
Proactively seeking synergies							

Comment: _____

Thank you!